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## **Fix for Dimension 4 software when using Windows XP. This may also apply to Windows 2000 and Windows NT not sure.**

If you run Windows XP you will find that Dimension 4 PC automatic time sync will no longer work. It has a conflict with the SNTP ucb port that windows XP uses for it's once a week time sync.

**The once a week time sync feature is in control panel/date time.**

Anyway here is how you turn the windows XP time sync off so Dimension 4 will work normally.

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### **THE FIX**

1. Go to **Control Panel/Date and Time/Internet Time** tab.  
Be sure "**automatically synchronize with an internet time server**" is **NOT** checked

### **NEXT**

2. Go To **Control Panel/Admin Tools/Services**
3. In services pick **WINDOWS TIME** . Right click for properties.  
**STARTUP TYPE** change to **DISABLE**. Then click **SERVICE STATUS** = **STOP**

**Thats it!**

FYI: This is the exe that would run normally for windows XP time sync.

C:\WINDOWS\System32\svchost.exe -k netsvcs

**You can reverse the process anytime if you like. Of course if you do  
Dimension 4 won't work again.**

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