

# FAQ

## Red Cross EmComm Fall Radio Drill

November 14<sup>th</sup>

**Q:** The instructions ask if I am a part of a Team. What does that mean?

**A:** We have received a great number of questions on this one thing. In the instructions we ask if you are a solo operator or are you a part of a team. The choices are:

1. Solo Operator – This is an independent operator working alone.
2. Team – If your local team or club is operating as a team with local operations.

**Q:** I can send Winlink messages on VHF, HF, Pactor all. Should I send a message on each mode?

**A:** It is fine but not required to send a message on each mode but remember to adjust your message to show the mode type and to change the message number.

**Q:** I addressed my message to “ARCATLANTIC@winlink.org” and it did not seem to work.

**A:** When using tactical addresses like ARCATLANTIC it is not necessary to append anything to the call sign or tactical address. Doing so will cause a message send failure. Use only the tactical addresses that were provided in the drill instructions as written.

**Q:** How will I know if my message got through?

**A:** When you build your message make sure that you check the box to get a “Request Message Receipt”. This is covered in the instruction document; a copy of which is attached for your convenience.

**Q:** Why do I not receive any messages from Winlink Express, but the messages are coming to me via Internet email?

**A:** In Winlink go to the following steps:

1. Settings
2. Message Notification and Forwarding
3. Un-click the box and it will toggle the feature off

**Q:** Should I put in the message any questions that I have, and can you answer them for me?

**A:** NO. Only put the information in the message that is asked for in the instructions. Please do not add anything else. Each message will be tabulated, and extraneous info will only slowdown that process.

HOWEVER, If you have questions about the exercise or need some help making a WinLink connection, our WinLink Tech Team is here to help. Send your questions or concerns to [winlinktech@redcross.org](mailto:winlinktech@redcross.org) and one of our Red Cross or ARES volunteers will contact you. We are available all this week to help you prepare and also on Saturday should you encounter an issue that you cannot resolve yourself.