SIP Phones

Hamshack Hotline is made up of three "Standard" Networks: HHUS-United States; HHEU - Europe; HHAP - Asia-Pacific; and one Experimental Network called HHX. All networks are integrated, so calls from any extension can call anyone in the network.

Choosing our approved devices can have your phone on in an evening!

Cisco SPA-525
5 Line, Color Screen, Wifi, Bluetooth

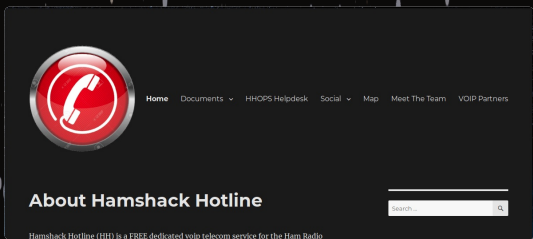**Cisco SPA-303**
3 Line, B&W Screen

Cisco SPA-112
Adapts Analog PSTN phones to SIP Service, 2 lines, FAX

Other models accepted are the Cisco SPA-504g, Cisco SPA-514g, and the Linksys/Cisco SPA941/942. Other phones can be used on the Network, but <u>must</u> connect to the HHX, and may require more expertise in configuring for service. Assistance is available, but not guarenteed.
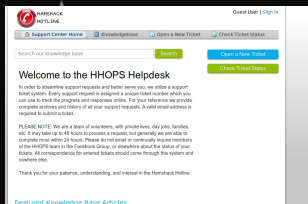
Registration

One you have your phone, take a picture of the label on the back, including the model and MAC address. Transfer this picture to your computer. Then, using your internet browser, browse to the www.hamshackhotline.com website.

About Hamshack Hotline

Home   Documents ⌄   HHOPS Helpdesk   Social ⌄   Map   Meet The Team   VOIP Partners

Hamshack Hotline (HH) is a FREE dedicated voip telecom service for the Ham Radio

Search ...

HHOPS Helpdesk

Check out "Documents" for the Covenant, which describes the service policies.
When you're ready to register, choose the option for "HHOPS Helpdesk".

This will bring you to the HHOPS Helpdesk. Here you can create tickets to activate your phone or report problems

Click on this link to get started.

Open a New Ticket

Your network choice is based on geographical location, and whether you have an approved device or not.

Help Desk Ticket Catagories

General Support Inquiry
HHAP (Asia Pacific) New Line Request
HHEU (Europe) New Line Request
HHUS (USA) New Line Request
HHUS Access Issue
HHUS Change Number Request
HHUS New Bridge Request
HHUS New Ring Group Request
HHUS Trunk Request
HHX (Experimental) New Line Request
HHX Access Issue
Map Change Request
New VM-Blast Group

If you live in the United States or Canada, and have a phone that is on the approved endpoints list, then the option you want to choose is "HHUS (USA) New Line Request".
Fill in the requested information, and don't forget to attach the picture of your phone's label!
When your ticket is processed, you will receive an email with your new assigned number, and a command to execute in your browser which will provision your phone, and you're ready to go!

The Future

Do you love what we do? Are you looking to support the monthly costs to keep the lights on at HH? Before we can take your money, we need to let you know the scope of expectations surrounding your donation and establish a mutual understanding. Hamshack Hotline exists as a Non Profit entity and we are required by law to ensure that donations are properly accounted for and are only used to support operating costs only. By donating, you agree that your donation is:

- solely intended for the recurring operational costs of the HH Network,
- not in exchange for any service or expectation of any service delivery,
- not in exchange for any special designation or status,
- non-refundable, and
- not eligible for any guarantee of any kind.

Donations can be given in three forms:

- a small monthly recurring donation via Paypal (this option helps support recurring operational costs),
- a one-time donation via Paypal, or
- a one-time check written out to and mailed to Hamshack Hotline Inc, c/o Dave Neal W2DAN, 45 Beth Rd, Tiverton, RI 02878

HAMSHACK HOTLINE

When the Fit hit's the Shan, Who You Gonna Call???

Hamshack Hotline (HH) is a FREE dedicated VOIP telecom service for the Ham Radio community.

Typically, phones are established in hamshacks, EOCs, clubs & club members, ARES and other ham related areas and functions.
Rather than replace traffic carried over radio in an emergency or other tactical operation, we offer to augment it, by offloading managerial tactical operations and providing a full duplex path for such communications when spectrum is occupied, conditions diminished or otherwise unavailable.
HH also supports FAXing of information (with appropriate equipment) which allows tactical offices to share documents and data between tactical locations.
In a non-tactical use, HH is an effective resource for off-air troubleshooting when you need to coordinate a troubleshoot of a radio circuit off-air and between multiple SMEs (Subject Matter Experts).
In addition to all this, conference bridges on the HH network allow large groups of Hams to coordinate and meet in real time anywhere in the world.

Phone Features

Each extension has the following services available. The default password for the Voicemail service is your extension number.
Some services may be limited on the HHX network.

#	Service	Code
1	Voicemail	*97
2	Black list a number	*30
3	Remove black listed number	*31
4	Do not disturb Activate	*78
5	Do not disturb Deactivate	*79
6	Wake Up Calls	*68
7	Last call Information	*69
8	Echo Test	*43
9	System Clock	*60
10	Set a speed dial	*75
11	Speed Dial Prefix	*0(XXX)

RF Links

These extensions link your phone directly to a radio, which has audio links to many popular networks, AllStar, Brandmeister DMR, D-Star, and CFM. Once connected, use *99 to key the mike, # to unkey.

Ext.	Name	Trustee	IRLP	Echolink	Allstar	BM TG	C4FM
94000	Hamshack Hotline	W0JAY			49350	31688	
94001	The Guild	KM4SZU		679320	47374	31674	
94002	NEARC	W0JAY		W0JAY-R	43780	31257	
94003	Rhode Island Digital Link System	KA1MXL	9871	KA1MXL-L	45595 / 45592	31444	93196
94004	Hawaiian Mainland Allstar Network	WH6AV		WH6AV-L / WH6AV-R	42618	31158	
94005	DigiComm	KD5DLJ		420941	27619		
94006	Carolina Link	K4SQI			47026	31374	
94007	New Eng	N1XRS	9123	9123	48768	31720	
94008	Quahog Repeater Network	KA1MXL	4259	N1JBC-R	45591		

AudioFeed Links

Bands dead? Tired of listening to static? Dial these up for news and information, 24 hours a day.

Extension	Identification	Description	Source
7000	WBZ	Boston, MA	AM-Radio
7001	WHJJ	Providence, RI	AM-Radio
7002	OTR	Old Time Radio	Audio Feed
7003	BBC	London, UK	Audio Feed

Conference Bridges

Conference Bridges allow multiple extensions to meet in a common area. They may be public or private, private bridges require a PIN to prevent unauthorized access.

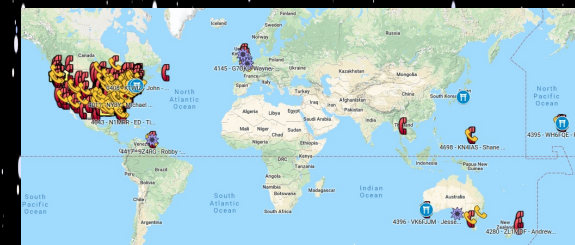| Conference	Public	Extension
Public 1	Y	300
HHOPS	N	301
Public 2	Y	302
LA-ARES Region 2	N	304
New England WX	Y	305
K5GLS LAARRL	N	306
KC5ZJY CLARC	N	307
ARES USA	N	308
REGION TWO ARMY MARS	N	310
LA-ARES Region 5	N	312
The Guild	Y	313
LA-ARES Region 9	N	315
PUBLIC 3	Y	314
ARRL Eastern NY	N	311
K4NWS (Club)	N	303
EWARN CLUB/NN1PA	N	316
W0VHQ CLUB	N	317
W9RRA N ARES/RACES	N	318
OH SVR WX	N	319
W5GAD JARC	N	320
IRN Crosslink	Y	321
OH ARES Dist 1	N	322
OH ARES Dist 7	N	323
The Classroom	N	324
OH ARES	N	325
W4ECA SDARES	N	326
DigiCommCafe	Y	327
K1CCN Contest Club	N	328
N7JN SJCASC	N	329
AIR FORCE MARS	N	330
PUBLIC RACES	Y	331
AmateurLogic.TV	N	332
TN State Wide	N	333
Northeast Ohio	N	334
RGN 1-2-3 AFMARS	N	335
GATHERING SPOT	N	336
WESTERN PA AREA	Y	337
YARC	N	338
STEEL CITY ARC	N	339
SELA EMCOM	N	340
WEAK SIGNAL IARU 1	Y	341
WEAK SIGNAL IARU 2	Y	342
WEAK SIGNAL IARU 3	Y	343
WORLD WIDE EME	Y	344
K3QY FAWA	N	345
York County ARES	N	346
Charlotte Skywarn	N	347

New Bridges are being added quite often, so this list is just a sample...see more recent additions on the Phonebook webpage!
Once your connected, you'll find we use Bridge 302 as a general meeting place every evening, so dial in and join us!

Coverage

The Hamshack Hotline has over 600 extensions in 8 countries.

The World on your Desk

When the bands are dead, try our own form of DX! But don't forget about Time Zones! 4PM on the East Coast of the US is 3AM in Bangkok, Thailand!

NA Continent

Social Media

Come check us out on Facebook, Youtube, or MatterMost! Use these QR codes for quick access!

Main Page	*FaceBook*	*Mattermost Invite*