

Job Opening!

Amateur Radio Experience Needed!

Title - Jr. Tech Support / Customer Service

Location - Cypress, Ca

Hours - 8am - 5pm

Days - Monday - Friday

Duration - Temp to Hire

Salary - \$12-\$14 per hour

Job Description - For the Junior Technical Support position, the job involves talking to the general public about the Amateur radios that our client manufactures. The employee will need to field several phone and email inquires regarding the functionality of our Amateur radios. There is a trouble shooting aspect that the employee must be able to use in diagnosing the customers particular problem. **The employee must have an FCC or commercial license and we prefer them to be an active Amateur radio user.** It is important that the employee understand how to read a radio schematic in order to supply customers with part numbers for miscellaneous parts they made need. The employee must have good phone etiquette and be able to use a computer to reply to customers' email inquires.

PLEASE CALL or EMAIL DRAKE BARNETT

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